

Spectator Safety - QCF



Why is the course important/ Course Overview

The Level 2 Award in Understanding Stewarding at Spectator Events is a qualification for individuals who are currently working or are seeking employment in Event Stewarding/Spectator Safety industry. This qualification provides candidates with the underpinning knowledge, based on the NOS for Spectator Safety, required by the Guide to Safety at Sports Grounds, (Red Guide, NI).

Module 1 – How to respond to injuries, illnesses and other Emergencies at a Spectator Event

How to respond to injuries and illnesses on a first on the scene basis
How to follow emergency procedures

Module 2 – How Stewards Control Entry, Exit and Movement of Spectator Events

Control the entry, exit and movement of spectators at events
Recognise and respond to illegal and prohibited items at spectator events
Help customers with their problems at spectator events
Deal with challenging customer behaviour at spectator events

Module 3 – How Stewards Monitor Crowds & Respond to Potential crowd Problems at Events

Recognise and respond to potential crowd problems at spectator events
Recognise and respond to illegal and unsociable behaviour at spectator events

Module 4 – How Stewards Prepare for Spectator Events

Understand the roles and responsibilities of stewards and other staff at spectator events
Prepare for their duties at spectator events
Check for and respond to hazards at spectator event venues

Duration of Course:

This course currently takes 40 Hours but a 'blended' approach is available

Previous Learning Requirements:

No formal entry requirements

Additional Information:

Funding may be available for this course

Refresher Training:

Candidates are expected to develop their skills within 12 months

Assessment: Multiple choice question examinations and workbook

Course Fees: £150 (May vary due to location)