

Award for Underage Sales Prevention Level 2



Why is the course important/ Course Overview

The purpose of this Award is to provide sales staff with the knowledge and skills they need to identify which products are age-restricted and why; what the age restrictions are in relation to each product; and how to identify underage customers and refuse service to them. Such retail premises will include pubs and bars, hotels, off-sales premises, supermarkets, convenience stores, garages and newsagents.

Aims

The aims of this qualification are to enable candidates to develop:

- an understanding of their responsibilities with regard to underage sales
- knowledge of which products are age-restricted and why
- knowledge of the age restrictions that apply in relation to particular products
- specific skills related to identifying underage customers and refusing service to them in both licensed retail and general retail premises

Duration of Course:

5 hours

Assessment:

30 Multiple Choice examination questions

Previous Learning Requirements:

There are no formal entry requirements for this qualification.

Additional Information:

Candidates should have a level of English that enables them to communicate effectively within the context of a licensed retail environment.

Refresher/ Development Training:

This is ideal for initial/ refresher staff training or as part of an enhanced staff training package for managers.

Course Fees: Price available on request

How do I find out more? Contact *Specific Training*