

# Initial Personal Safety Awareness



## Why is the course important/ Course Overview

Under the Health and Safety (NI) Order 1978 it is mandatory that employers provide appropriate training to enable staff to perform their job properly. This course is exclusive to Specific Training and is designed for the safety of staff coming to and from work, moving around the work environment and who may have occasional contact with the public.

### The key objectives of the course are:

- Introduction to workplace violence
- Legal issues surrounding workplace violence
- Dynamic risk assessment
- Recognising warning signs
- Cultural awareness
- Situation awareness and impact factors
- Stance and interval gap
- Verbal and non-verbal communication skills
- Verbal de-escalation techniques

### Duration of Course:

Pre course material + 4 Hours contact time

### Assessment:

Observed Scenario and coursework

### Additional Information

This course does not include any physical intervention or breakaway skills

### Refresher/ Development Training:

It is recommended this course is revisited every two years.

**Course Fees:** Price available on request

**How do I find out more? Contact *Specific Training***

### Previous Learning Requirements:

There are no formal entry requirements for this qualification.